



# INSPIRED LIVING

Healing at the heart of the community.



**CELEBRATING LIFE**  
COMMUNITY HEALTH CENTER

2023 ANNUAL REPORT

- 
- 03 Letter from Our CEO**
  - 04 Profile of Business**
  - 05 Humble Roots**
  - 06 Core Values**
  - 07 Our Patients, At a Glance**
  - 08 A Team Who Understands**
  - 09 Patient Voices**
  - 11 Empowering Communities**
  - 13 From Despair to Hope: A Ukrainian Family's Journey**
  - 14 A Mother's Testimony**
  - 15 Financial Overview**

### **Our Mission**

To share Christ's love by providing high quality medical, dental, behavioral health, and social services to underserved communities of Orange County at a reasonable cost.

### **Our Vision**

Our vision is to heal, relieve suffering, advance wellness to our community, and act as servants of our Almighty God.



# A Word from Our CEO

“ There is no better way to fulfill our purpose of transforming lives and healing communities than to remove barriers to healthcare and housing. The impact is generational, and we treat it as sacred. ”

## Dear Friends, Supporters, and Valued Team,

It is with immense pleasure and heartfelt gratitude that I write this letter. As we reflect on the past year, I am humbled by the tremendous growth and achievements we have experienced together. Celebrating Life Community Health Center remains committed to serving patients with compassion and excellence. I see it in the strength and energy of our staff as well as the innovative solutions we are bringing to our communities. I am excited to share our progress with you and offer a glimpse into our future.

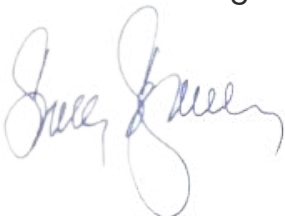
We are excited to report that year-over-year patient growth has increased by a remarkable 75%, a testament to the trust the community is placing in us. Each new patient is more than a diagnosis or a treatment, it's a relationship. And that relationship with our physicians and staff is making a meaningful impact on their lives and contributing to their overall well-being. This is why we see this as a sacred mission.

In the coming fiscal year, we look forward to building programs aimed at heart and diabetes screening, and neonatal and pediatric wrap-around services. Plus, exciting renovations to be done at the Costa Mesa and Santa Ana clinics.

As we celebrate all these accomplishments and look toward the future, we give thanks and glory to Jesus Christ. Through His grace, we have been able to achieve what was once merely a vision. And it is through His guidance that we continue to make a lasting difference in the lives of those we serve.

I want to thank everyone who has supported us on this incredible journey. Together, we have made a positive impact on our community, and for that, I am eternally grateful. May the coming year be filled with new opportunities to serve, heal, and bring hope to those in need, transforming communities one life at a time. May God's blessings be upon you all.

With warmest regards,



**Sergey Sergeyev**  
CEO & Founder, CLCHC

**Celebrating Life Community Health Center (CLCHC) is deeply committed to providing the highest quality of medical, dental, behavioral health and social services to underserved communities of Orange County.**

**Physician Avedis Donabedian said it best in his framework for healthcare services: “Healthcare is a sacred mission. It is a moral and scientific enterprise. Doctors and nurses are stewards of something precious”.**

## Services

At CLCHC, we offer a wide range of medical, dental, and behavioral health services, serving patients of all ages. The dedicated team of healthcare professionals, including doctors, nurses, dentists, hygienists, and therapists, work collaboratively to provide comprehensive care in a patient-centered environment.

### Medical



- Primary care check-ups
- Chronic disease management
- Pediatric & teen health
- Women's health wrap-around services
- Immunizations & preventative care

### Dental



- Routine dental exams & cleanings
- Restorative dentistry (fillings, crowns, bridges)
- Oral surgery & extractions
- Pediatric dental care
- Emergency dental services

### Behavioral Health



- Counseling & therapy
- Cognitive Behavioral Therapy
- Eye Movement Desensitization & Reprocessing (EMDR)
- Dialectical Behavioral Therapy
- Children & Teen therapy
- Trauma, depression, & anxiety treatment
- Play therapy

# Humble Roots

Founded in 2018, CLCHC preserves the legacies of Kristina Sergeyeva and Dr. Theodore J. Caliendo, MD.

The catalysts that drove Founder & CEO, Sergey's, life purpose to provide high quality and accessible health care was his first-hand experience as a refugee and the sudden passing of his beautiful college bound daughter.

CLCHC is the result of the Caliendo and Sergeyev Families' commitment to their loved one's passion and commitment to serving the most at-risk and underserved in Orange County.

## From a small family practice to five locations

From humble beginnings as a small pediatric practice, to now extending care all over Orange County through five locations and countless invaluable partnerships, CLCHC is thrilled to continue making impact in the lives of those in our community.



**Founded on compassion, continued with dedication.**

**Advancing community health... One life at a time.**



## **Collaboration**

We partner for the best interests of patients, their families, and the community using a team approach.



## **Stewardship**

Carefully managing resources to sustain, grow, and enable services that meet community health needs.



## **Innovation**

We embrace solutions and forward-thinking approaches that lead to better health.



## **Quality**

We pursue excellence to deliver evidence-based care to patients and their families.



## **Compassion**

We care for each individual uniquely with kindness, respect, and empathy.

## **Accountability**

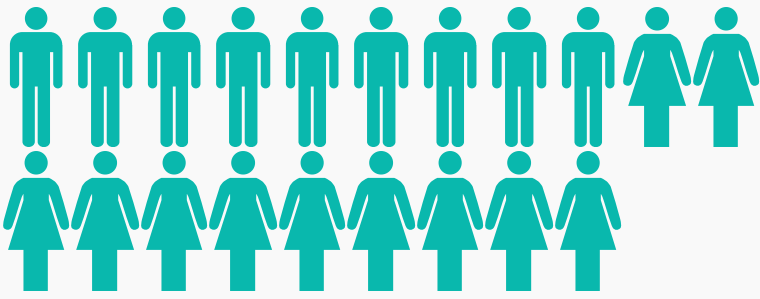
We take responsibility for the impact we have on the community and each other.



## **Community**

We partner with local organizations, volunteers, and a philanthropic community to provide healthcare services across all stages of life.





25,766

Patient Visits  
this year.

# 15 Languages

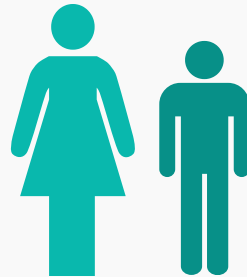
Spoken by providers & team at  
CLCHC.

## At a Glance:

### Ethnicity

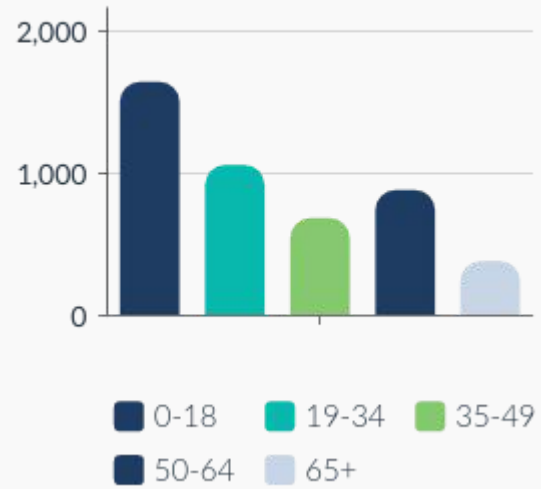


- White
- Hispanic
- Asian
- Black
- American Indian
- Other



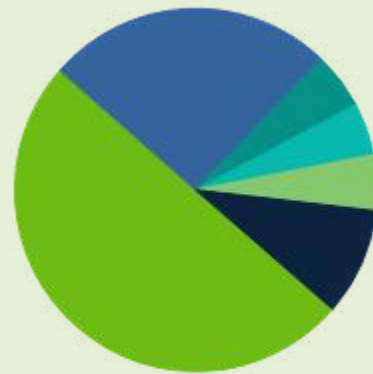
50.5% 49.5%

### Age



- 0-18
- 19-34
- 35-49
- 50-64
- 65+

### Insurance



- Medicaid
- CalOptima
- Optum
- Medicare
- Private
- Uninsured/Other

6,544

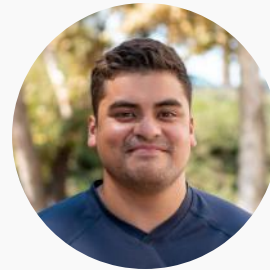
Unique Patients

75% growth in  
unique patients  
from 2022 – 2023.

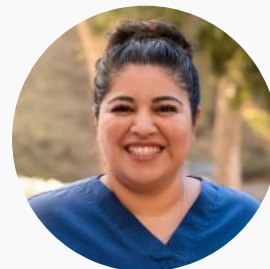
# Compassion in Care

## The Heart and Soul of CLCHC

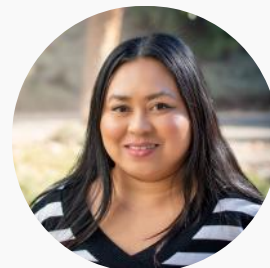
**Eric Ramos, Medical Assistant.** A proud member of CLCHC since 2021, Eric's journey was inspired by a deep commitment to addressing the growing financial health disparity in Orange County. Having served honorably in the United States Navy as a Corpsman for five years, his transition to civilian life was driven by a passion to continue helping veterans and the underprivileged. Eric thanks CLCHC for providing him a platform to make a meaningful difference in the lives of those who need it most through quality medical care.



**Lupita Arroyo Clinic Manager.** Lupita has been an integral part of Celebrating Life for 14 years – since before its inception – having previously worked with Dr. Caliendo, in whose memory the pediatric wing of CLCHC was founded. Lupita aspires to lead and motivate her team by continuing her own growth and learning through each new day. She is proud to be a part of Celebrating Life's growth and looks forward to seeing what the future holds for CLCHC.



**Nadet Thach, LCSW, Behavioral Health Manager.** Born in a Thai refugee camp to Cambodian parents fleeing a war-torn homeland, the trauma endured by Nadet's family ignited a lifelong dedication to trauma healing. Her faith-driven approach to healing, nurtured by her own experiences and relationship with God, have equipped Nadet with a unique blend of expertise, empathy, and faith.



**Phillip Velasco, MBA, MISM, CHCIO, CSCS, Chief Strategy & Information Officer.** "Being involved from the beginning has been such a blessing. Experiencing how CL has become an important part of our patients' lives has been very rewarding. We have certainly come a long way – Sergey's leadership and strong faith has served as a beacon of hope for those in need within our communities. Though it has not been easy, we have continued to thrive and grow while providing top-quality care our patients deserve. We look forward to continuing to serve our communities and are excited to explore new opportunities for expanding our services in 2024 and beyond."



**Dr. Sabrina Cooley, MD, Associate Medical Director,** is driven by a lifelong commitment to community well-being. From her high school years, she displayed an unwavering heart for service, working to address disparities in her Ohio hometown. Dr. Cooley's journey led her through premed studies, military service, and engagement with the homeless population and community health, ultimately bringing her to Celebrating Life.





# Patient Voices

## **CLCHC-Sano, Costa Mesa**

"Many thanks to all the staff. Excellent service, my daughter received the necessary care at the time she really needed it. I am very grateful. She is much better and I'm so happy."

## **CLCHC, Irvine**

"Everyone we came in contact with was very helpful and attentive. The NP who saw my child was amazing. She took her time to listen and asked questions. She made my child feel so relaxed - she was having a conversation with her. We appreciate her. My child does not like to go to the doctors, and she asked if this NP can be her doctor! Thank you to all of the staff at this location."

## **CLCHC-Sano, Santa Ana**

"Thanks to all the staff, especially the care provider for always going above and beyond to answer all of my questions!"

## **CLCHC Kristina Sergeyeva Family Practice**

"I went expecting just an initial visit to get my PCP set up. An hour after leaving I got a call from someone there to help me get my referrals set up for necessities in order to help me get through my current unfortunate situation. Literally the best experience I have ever had from any medical provider!"

## **CLCHC Dental, Mission Viejo**

"I am so glad to have found Celebrating Life. It's absolutely incredible. It's so refreshing, they're on time - you're not sitting for hours. They are friendly, it's clean, and it's a one-stop shop: therapy, dentist, and my doctor. You can't beat it!"

## **CLCHC Behavioral Health, Mission Viejo**

"My appointments have been amazing. My therapist is very professional, communicative, and has helped me immensely. She is an asset to the practice and I hope to continue to see her in therapy for a long time. Her help is priceless."







# Empowering Communities



## Impact

### Extending the scope of who we serve

Between 2022 and 2023 the number of patients we serve grew by **75%**.

CLCHC plans to continue this growth trend as the clinics reach expands through new communities.

**We are continuously searching for solutions to improve quality of life with traditional and alternative healthcare.**



## Partnerships

### Prioritizing Stakeholder Relationships

Beyond the many resources and services we currently offer to patients, CLCHC is in conversation with local organizations regarding a shared services model to maximize impact. We hope to maintain a robust network of partnerships throughout Orange County.



## CalAIM

### Enhanced Care Management (ECM)

CLCHC, under leadership and partnership with CalOptima, is now a provider of **Enhanced Care Management (ECM)** for vulnerable Medi-Cal members. This cost-free program focuses on high-risk populations, offering coordinated medical, behavioral, and community support services. Our commitment lies in creating a lasting social impact through holistic and community-driven healthcare solutions.





**Back to School Health** with our wonderful partners at Family Assistance Ministries



**Free Health Screenings** at Someone Cares Soup Kitchen, our partner and friend in Costa Mesa.



# From Despair to Hope

## A Ukrainian Refugee's Journey

Amid the turmoil of the Russian invasion in February 2022, a Ukrainian family found their lives irrevocably altered. The nation they had regarded as a brotherly ally became an unforgiving battlefield, and their world was shaken to its core.

Urgently summoned by their daughter, the family faced the heart-wrenching decision to abandon the home they had built over the years, a cherished six-room house at the heart of their town, and the thriving local café they had lovingly operated.

The relentless winter added to their suffering as power and gas vanished, leaving them to endure frigid temperatures that plummeted to  $-10^{\circ}\text{C}$ . They resorted to desperate measures to ward off the cold, improvising with whatever materials they could find. Each night brought an unceasing barrage of shelling and bombings, forcing them into makeshift bomb shelters. Fear for their grandchildren and the young ones in their community gnawed at their hearts.

A visit to their once-thriving café unveiled a scene of devastation; "when we had the chance to check on our café we found that the marauders stripped all the metallic material and copper wiring from the building. All the work and money we invested in this place, it was sad to see. We knew it was time to leave and we joined those waiting for convoys to leave for the next safe point".

Their exodus became a painful necessity. The arduous journey to safety in Poland took nine grueling days, marked by the constant threat of hidden mines lurking beneath their path. "It had great affect on our health as we didn't rest, we were stressed, we didn't know what was next. Sleepless nights, waking up crying, dreams about our home, the life we had. Now gone."

Following their long journey to Poland, the family made their way to the U.S.. In their new home, gratitude blossomed; particularly toward their daughter, the Polish family that had provided them refuge at the border, and kind-hearted individuals like CLCHC's Founder & CEO, Sergey, who offered support, resources, and essential knowledge about Medi-Cal, which saved them a substantial amount of money. In this foreign land, amid uncertainty and upheaval, they found solace in the outstretched hands of those willing to help.

The family reflects, "Sergey is an amazing person; one time he stayed with us for two hours making sure we understood everything and had all that we needed during our visit. He was so committed to helping us. We really appreciate the patience with translations. Everyone is friendly, accommodating, and cares about us when we are here for an appointment. We are fortunate to have so much help."



# A Mother's Testimony

As CLCHC continues to grow, we gratefully listen to the stories told by our wonderful patients and hear first-hand how our clinic has positively impacted their lives. Mrs. Jasmine Valdivia, a soon-to-be graduate of Saddleback College and a proud mother, has trusted Celebrating Life with her son Ian's care since he was born nearly three years ago. Little Ian is a patient of Claudine Yamaoka, one of our Nurse Practitioners at the clinic. Jasmine shared with us her experience at CLCHC and why she has continued to trust us to care for her little one:

*[My son] is a few months from turning 3 years old. He is the first grandchild from my side and is super loved. He is very loving and smiley, and loves the outdoors and going to the park and pool. I already knew of CLCHC before becoming pregnant because of family and friends, and have been taking [my son] here since he was born. I wanted something close to us and to the hospital in case of an emergency. Claudine is amazing. She always goes above and beyond and always listens to my concerns and acts on them. Any questions I have she tries to answer as soon as possible. She is open minded, she genuinely cares, and she is super sweet. I've only ever had positive experiences with Celebrating Life!*

Jasmine is one of many parents who want nothing but the absolute best for their child, and we are grateful to provide her son the care he, and every child, deserves.





# FINANCIAL OVERVIEW

The financial reporting below provides an overview of Celebrating Life Community Health Center's financial performance, outlining **\$8,453,153** in total support and revenues, and **\$680,605** net from operations. With this report, we aim to provide stakeholders with a clear understanding of our financial health and our dedication to efficient resource management.

## Financial Statement

Fiscal Year July 1, 2022 - June 30, 2023

### Statement of Revenue and Expense

#### REVENUE

Patient Service Revenue (Net)	\$6,662,202
Contributions and Grants	\$1,790,951
<b>Total Revenue</b>	<b>\$8,453,153</b>

#### EXPENSES

Program Salaries/Benefits	\$4,512,674
Program Expenses	\$2,870,136
Management/General	\$217,203
Fundraising	\$172,535
<b>Total Expenses</b>	<b>\$7,772,548</b>

**Surplus** **\$680,605**

### Consolidated Statement of Financial Position

#### ASSETS

Current Assets	\$2,017,601
Other Assets	\$7,820,248
<b>Total Assets</b>	<b>\$9,837,849</b>

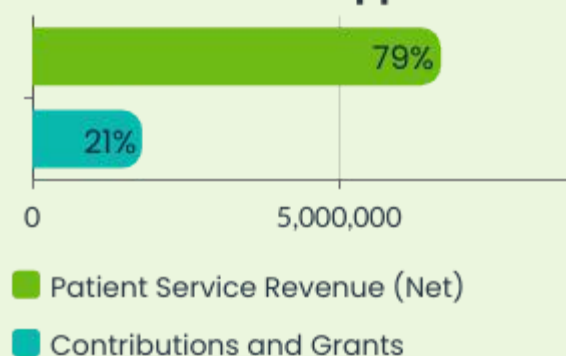
#### LIABILITIES AND NET ASSETS

Current Liabilities	\$1,903,815
Other Liabilities	\$6,123,340
<b>Total Liabilities</b>	<b>\$8,027,155</b>

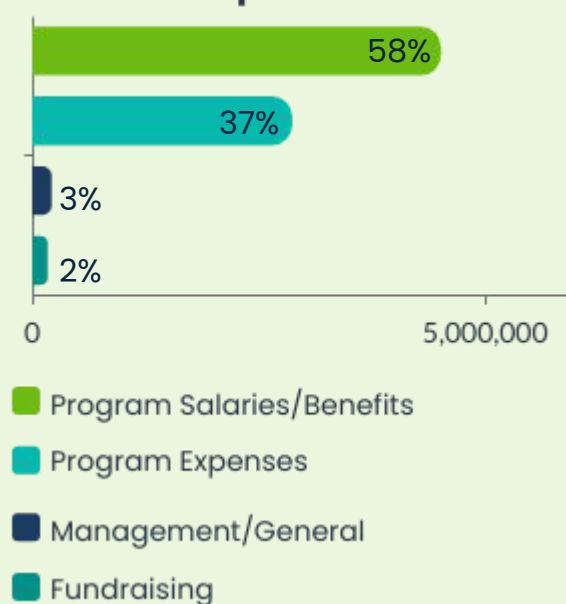
#### NET ASSETS

Unrestricted	\$1,810,694
<b>Total Net Assets</b>	<b>\$1,810,694</b>
<b>Total Liabilities and Net Assets</b>	<b>\$9,837,849</b>

### Revenue & Support



### Expenses



*\*Celebrating Life Community Health Center is in a period of expansion and growth.*